



Infrastructure County Purchase

Kern County
KR-03-2025 - GWT

Kern County – (26) Thermal Printers for Kiosks

October 22, 2025

DATE	DOCUMENT VERSION	REVISION DESCRIPTION	AUTHOR
09/29/2025	1.0	Created Document	Mary Ricketts
10/10/2025	2.0	Updated and sent to internal review	Mary Ricketts
10/21/2025	3.0	Sent to CPMO for review	Mary Ricketts
10/22/2025	4.0	Addressed CPMO comments	Mary Ricketts
10/22/2025	5.0	Sent to County for review	Mary Ricketts

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REQUESTED SERVICES

1. OVERVIEW

Pursuant to Section 8.7 of the CalSAWS Infrastructure Agreement between the CalSAWS Consortium and Gainwell Technologies LLC (Gainwell) effective October 01, 2024, Consortium shall also have the right to order and purchase Work that is in connection with the CalSAWS System and which will be used by Consortium Members, by executing and delivering an order form that is agreed to in writing by Contractor and Consortium and executed by the applicable Consortium Member. In the event of a conflict or inconsistency between the terms and conditions of an order and this Agreement, the terms and conditions of this Agreement shall control to the extent of the conflict or inconsistency.

Kern County has requested to replace (26) thermal printers for Kiosks and (17) retrofit kits that are required when replacing Zebra printer models. This request requires infrastructure support as further described in this County Purchase Order (CPO).

2. SCOPE OF WORK:

With this County Purchase Order Kern County would like to procure:

- (26) BOCA LEMUR-Z KIOSK PRINTER 80MM which (includes 1-year warranty)
- (17) Retrofit Kits for use when replacing Zebra models
- (26) BOCA LEMUR-Z KIOSK PRINTER 80MM (2-year warranty extension)

Devices are to be installed in the kiosks at the following locations:

SITE ADDRESS	NO. OF PRINTERS
1816 Cecil Avenue, Delano	3
7050 Lake Isabella Blvd, Lake Isabella	1
10215 Stobaugh St., Lamont	2
2340 Highway 58, Mojave	2
O.C. Sills <ul style="list-style-type: none">• 100 East California Ave. Bakersfield – 7 printers• 1400 S Street, Bakersfield – 5 printers	12
145 E. Ridgecrest Blvd., Ridgecrest	2
115 Central Valley Highway, Shafter	3
119 North 10 th St., Taft	1
Total	26

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3. ASSUMPTIONS

1. Financial Assumptions:

- a. The charges in Section 4 below, "Total Estimated Charges," are estimates and are subject to change. The estimates include taxes if appropriate.
- b. The Total Charges below reflect the scope of work outlined within this County Purchase. Any changes in scope must be mutually agreed upon by the parties involved and may result in additional charges. The additional charges will be executed as a revision/amendment to this County Purchase.
- c. Invoicing will occur through the Consortium through standard procedures as time and materials not to exceed the total cost of this county purchase.
- d. If the County requests additional parts than those indicated above, a revision of this County Purchase would be required.
- e. This County Purchase Order includes the cost of six (6) mounting plates that were delivered to Kern County to support Lobby Modernization on October 03, 2025. The county will receive the remaining (11) mounting plates upon completion of this County Purchase. The county will also receive the full amount of (17) paper guides to complete the number of retrofit kits requested with this purchase.
- f. To support Lobby Modernization, on October 03, 2025, seven (7) Boca printers were loaned to Kern County from the CalSAWS break-fix inventory. With this County Purchase the county will receive (26) printers and the technicians will retrieve the (7) loaned printers at the time of installation. The (7) loaned printers will be returned to the CalSAWS break-fix inventory.

2. General Assumptions:

- a. The County will raise defect or enhancement requests via the ServiceNow ticketing tool.
- b. This County Purchase only provides Services for the Gainwell Technical Infrastructure only.
- c. (17) retrofit kits are needed at the following locations, provided by the CalSAWS Lobby Management Group.

- | | | | |
|---|------|---------------|-------|
| ▪ | Kern | Delano | KR403 |
| ▪ | Kern | Lake Isabella | KR403 |
| ▪ | Kern | Lamont | KR403 |
| ▪ | Kern | Mojave | KR403 |
| ▪ | Kern | Mojave | KR403 |

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▪	Kern	O.C. Sills	KR403
▪	Kern	O.C. Sills	KR403
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▪	Kern	O.C. Sills	KR403
▪	Kern	O.C. Sills	KR403
▪	Kern	O.C. Sills	KR403
▪	Kern	O.C. Sills	KR403
▪	Kern	Ridgecrest	KR403
▪	Kern	Shafter	KR403
▪	Kern	Shafter	KR403
▪	Kern	Taft	KR403

To begin this project, the County must:

Approve this County Purchase and provide the corresponding approved Advance Planning Document (APD) from the Office of Technology and Solutions Integration (OTSI) that supports this purchase to proceed with this County Purchase or alternative form of authorized spending from the Office of Technology and Solutions Integration (OTSI) that supports this purchase by October 31, 2025. Otherwise, the estimates provided in this County Purchase may not be valid, can potentially impact dependent timelines, and a new County Purchase will be required.

Services are assumed to begin when the following are completed:

- County approves this County Purchase
- Provide approved APD or alternative from OTSI
- Consortium approves this County Purchase

4. TOTAL ESTIMATED CHARGES

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Total estimated charges are shown below. These are estimates based on information available as of the date of submission of this County Purchase document.

Total Hardware/Software/Effort Costs	SFY 25/26	SFY 26/27	Total Charges
One-Time Charge - Support Services	\$0.00	\$0.00	\$0.00
Recurring Charges - Support Services	\$0.00	\$0.00	\$0.00
Hardware and Software Charges	\$45,435.67	\$0.00	\$45,435.67
Hardware Charges (Includes Shipping and 7.75% Sales Tax)	\$35,697.21	\$0.00	\$35,697.21
Hardware Maintenance and Support Charges	\$9,171.76	\$0.00	\$9,171.76
Production Flat Fee (Includes 7.75% Sales Tax)	\$566.70	\$0.00	\$566.70
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00	\$0.00
Effort Costs	\$0.00	\$0.00	\$0.00
Effort Costs	\$0.00	\$0.00	\$0.00
Total Charges	\$45,435.67	\$0.00	\$45,435.67

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COUNTY PURCHASE APPROVAL

Subject: County Purchase – KR-03-2025

The subject document is accepted as allowing Gainwell Technologies to proceed with the subject County Purchase.

Kern County

DocuSigned by:
By: Vanessa Frando
AF54A45EB885438...

Printed Name: Vanessa Frando

Title: Chief Deputy Director

Date: 10/27/2025

Kern County Counsel

Approved as to Form

DocuSigned by:
By: Jennifer Feige
0BBD1B479AE44B3...

Printed Name: Jennifer Feige

Title: Deputy County Counsel

Date: 10/27/2025

Notice Address:

P.O. Box 511
Bakersfield, CA 93302

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Gainwell Technologies

Signed by:
By: Dawn Wilder
B3831DDEBD9E4A1...

Printed Name: Dawn Wilder

Title: Project Executive

Date: 10/29/2025

Notice Address:

Gainwell Technologies
11971 Foundations Place, 3rd floor
Gold River, CA 95670

CalSAWS Consortium

DocuSigned by:
By: Holly Murphy
89B382A87EF54EB...

Printed Name: Holly Murphy

Title: Chief Administrative Officer

Date: 10/29/2025

Notice Address:

CalSAWS Consortium
11971 Foundations Place, 3rd floor
Gold River, CA 95670



California Health and Human Services Agency
Office of Technology & Solutions Integration
Statewide Automated Welfare System (SAWS) Project
2495 Natomas Park Drive, Suite 515
Sacramento, California 95833
(916) 263-3900



September 30, 2025

Jerold Stevens
Kern County Department of Human Services
100 E. California Ave
Bakersfield, CA 93002

Re: Kiosk Printer Replacement FY 2025-26

Dear Mr. Stevens:

This approves your Fiscal Year (FY) 2025-26 request received on September 23, 2025 to purchase hardware, hardware maintenance and support charges for the Kern County Department of Human Services. I understand that this acquisition will be competitively procured in accordance with state and federal guidelines.

Estimated one-time maintenance and operations costs in the amount of **\$47,713.00** are approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only. **These costs are not eligible to be claimed as developmental costs**.* Account # (APD Project #) **15-25-14872** has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS. If you have questions regarding the claiming of costs, please e-mail them to fiscal.systems@dss.ca.gov

If you have other questions or concerns, please contact Sudakshina Biswas at (916) 263-0478 or email her at Sudakshina.Biswas@otsi.ca.gov

Sincerely,

DocuSigned by:
Patrice Yang
8C25848D3F141C

PATRICE YANG
SAWS Project

cc: Analyst, Fiscal Policy Bureau, CDSS
Analyst, County Expense Claim, CDSS

